SAFETY DATA SHEET

1. PRODUCT AND COMPANY IDENTIFICATION

PRODUCT NAME: FLEX Sour-Softener Combo
OTHER MEANS OF IDENTIFICATION: Not applicable.
GENERAL USE: For professional laundry use only.
PRODUCT DESCRIPTION: Laundry Sour

MANUFACTURER
R. R. Street & Co. Inc.
184 Shuman Boulevard/Suite 150
Naperville, IL 60563

Product Information: 800-323-7206 (USA & Canada only) or 630-416-4244

2. HAZARDS IDENTIFICATION

GHS CLASSIFICATION OF THE SUBSTANCE OR MIXTURE
Skin Corrosion/Irritation: Category 1
Eye Damage/Irritation: Category 1

GHS LABEL ELEMENTS

Symbol(s):

Signal Word: Danger

Hazard Statements:
H314 – Causes severe skin burns and eye damage.

Precautionary Statements:
P264 – Wash skin thoroughly after handling.
P280 – Wear protective gloves/protective clothing/eye protection/face protection.
P301+P330+P331 – IF SWALLOWED: Rinse mouth. Do NOT induce vomiting.
P303+P361+P353 – IF ON SKIN (or hair): Remove/Take off Immediately all contaminated clothing.
Rinse skin with water/shower.
P304+P340 – IF INHALED: Remove person to fresh air and keep comfortable for breathing.
P305+P351+P338 – IF IN EYES: Rinse cautiously with water for several minutes. Remove contact lenses if, if present and easy to do. Continue rinsing.
P310 – Immediately call a POISON CENTER/doctor/physician.
P363 – Wash contaminated clothing before reuse.
P501 – Dispose of contents and container to licensed, permitted incinerator, or other thermal destruction device.
Other Hazards: Not available.
Unknown Acute Toxicity: Not applicable.

3. COMPOSITION / INFORMATION ON INGREDIENTS
The specific identities of one or more components of this product are withheld as a trade secret.

<table>
<thead>
<tr>
<th>Chemical Name</th>
<th>Wt.%</th>
<th>CAS#</th>
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<tbody>
<tr>
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<tr>
<td>Glycolic acid</td>
<td>&lt;10</td>
<td>79-14-1</td>
</tr>
<tr>
<td>Citric acid</td>
<td>&lt;5</td>
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COMMENTS: None.

4. FIRST AID MEASURES
EYES: Immediately flush eyes with plenty of water for at least 15 minutes. Get immediate medical attention.
SKIN: Remove contaminated clothing. Wash with soap and water. Consult a physician if irritation persists.
INGESTION: Get immediate medical attention. Do not induce vomiting unless instructed to do so by poison center or physician.
INHALATION: Remove affected person to fresh air. If not breathing, give artificial respiration. Get medical attention.

SIGNS AND SYMPTOMS OF OVEREXPOSURE
- EYES: Redness, stinging, tearing, pain, swelling, and blurred vision.
- SKIN: Inflammation, redness, and pain.
- SKIN ABSORPTION: No data available.
- INGESTION: Nausea, vomiting, diarrhea, and gastrointestinal pain.
- INHALATION: Coughing, dizziness, and respiratory tract irritation.

ADDITIONAL INFORMATION: After emergency actions, call the emergency medical information number on page 1 or a physician immediately.

5. FIRE FIGHTING MEASURES
FLAMMABLE CLASS: Not applicable.
EXTINGUISHING MEDIA: Not applicable.
HAZARDOUS COMBUSTION PRODUCTS: No data available.
FIRE FIGHTING EQUIPMENT: Not applicable.

6. ACCIDENTAL RELEASE MEASURES
SMALL SPILL: Clean up spill with absorbent material and water, if necessary.
LARGE SPILL: Contain spill. Clean up spills immediately with absorbent material, observing precautions in the Exposure Controls/Personal Protection section (see section 8). Place absorbed material in closed containers for disposal (see section 13). Do not flush unneutralized residue to sewer. Avoid contamination of ground and surface waters.
7. HANDLING AND STORAGE

GENERAL PROCEDURES: Not applicable.
HANDLING: Follow all SDS/label precautions even after container is emptied because it may retain product residues.
STORAGE: Store in labeled, tightly sealed containers.
ELECTROSTATIC ACCUMULATION HAZARD: Not applicable.

8. EXPOSURE CONTROLS / PERSONAL PROTECTION

EXPOSURE GUIDELINES:
OSHA HAZARDOUS COMPONENTS (29 CFR 1910.1200)

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<tr>
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Glycolic acid

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TABLE FOOTNOTES
1. NE=Not established.

The specific identities of one or more components of this product are withheld as a trade secret.

ENGINEERING CONTROLS: Good general ventilation should be sufficient to control airborne levels.

PERSONAL PROTECTIVE EQUIPMENT

EYES AND FACE: Safety glasses with side shields, or goggles.
SKIN: Nitrile or Barrier™ gloves.
RESPIRATORY: None required under normal conditions.

PROTECTIVE CLOTHING: Where contact is likely, wear the appropriate chemical resistant equipment, which depending on circumstances may include gloves, a chemical suit, rubber boots, and chemical safety goggles plus a face shield.

WORK HYGIENIC PRACTICES: Wash thoroughly after handling. Do not eat or drink in work area.

OTHER USE PRECAUTIONS: Have eye wash station available. Do not wear contact lenses without eye protection.

9. PHYSICAL AND CHEMICAL PROPERTIES

APPEARANCE: Clear.
PHYSICAL STATE: Liquid.
COLOR: Colorless to light yellow.
ODOR: Bland.
ODOR THRESHOLD: No data available.
pH: 1.5-2.5 (neat)
FREEZING POINT: No data available.
INITIAL BOILING POINT: No data available.
FLASHPOINT: >110°F (230°C) (PM).
EVAPORATION RATE: No data available.
FLAMMABILITY (Solid, Gas): Not applicable, this product is a liquid at room temperature.
FLAMMABLE LIMITS: No data available.
VAPOR PRESSURE: No data available.
VAPOR DENSITY: No data available.
RELATIVE DENSITY: 1.012
SOLUBILITY IN WATER: Miscible.
PARTITION COEFFICIENT (log K_{ow}): No data available.
AUTOIGNITION TEMPERATURE: Not available.
DECOMPOSITION TEMPERATURE: No data available.
VISCOSITY: No data available.
PERCENT VOLATILE: ~86

10. STABILITY AND REACTIVITY
REACTIVITY: No
CHEMICAL STABILITY: Stable.
POSSIBILITY OF HAZARDOUS REACTIONS: Polymerization will not occur.
CONDITIONS TO AVOID: Storage at temperatures above 120°F
INCOMPATIBLE MATERIALS: Strong oxidizers and alkalis.
HAZARDOUS DECOMPOSITION PRODUCTS: Burning produces toxic, irritating fumes.

11. TOXICOLOGICAL INFORMATION
ROUTES OF ENTRY: Inhalation, skin.
ACUTE TOXICITY (ATE)
DERMAL LD_{50}: Insufficient data available.
ORAL LD_{50}: > 2,000 mg/kg (rat)
INHALATION LC_{50}: Insufficient data available.
CHRONIC TOXICITY
TARGET ORGANS: No data available.
SENSITIZATION: Insufficient data available.
CARCINOGENICITY
IARC: Not listed as a carcinogen.
NTP: Not listed as a carcinogen.
OSHA: Not listed as a carcinogen.
OTHER: No data available.
OTHER: No data available.
REPRODUCTIVE EFFECTS: Insufficient data available.
MUTAGENICITY: Insufficient data available.
SYNERGISTIC MATERIALS: None known.
POTENTIAL HEALTH EFFECTS
EYES: Permanent eye damage may occur.
SKIN: Corrosive to skin, prolonged or repeated contact may cause dermatitis
SKIN ABSORPTION: Insufficient data available.
INGESTION: May cause vomiting. In the case of vomiting, product may be aspirated into lungs causing chemical pneumonia, which in extreme cases could lead to death. See section 4, First Aid Measures, for more information.
ASPIRATION HAZARD: There is insufficient data available to classify this product as an aspiration hazard. Follow the precautions under INGESTION.
INHALATION: Prolonged inhalation may be hazardous. Not a likely route of exposure.
MEDICAL CONDITIONS AGGRAVATED: No data available.
GENERAL COMMENTS: Refer to Section 2 for additional information on potential health effects.

12. ECOLOGICAL INFORMATION
ECOTOXICITY: All components of this product have low aquatic toxicity.
PERSISTENCE AND DEGRADABILITY: All components are readily or inherently biodegradable.
BIOACCUMULATIVE POTENTIAL: No data available.
MOBILITY IN SOIL: No data available.
OTHER ADVERSE EFFECTS: No data available.

13. DISPOSAL CONSIDERATIONS
DISPOSAL METHOD: Recovered liquids may be sent to a licensed reclaimer or incineration facility. Contaminated material must be disposed of in a permitted wasted management facility. Consult federal, state, and local authorities for approved procedures.
EMPTY CONTAINER: Not applicable.
RCRA/EPA WASTE INFORMATION: Contains material(s) that are corrosive wastes as defined by RCRA.

14. TRANSPORT INFORMATION
DOT (DEPARTMENT OF TRANSPORTATION)
PROPER SHIPPING NAME: Corrosive Liquids, Acidic, Organic, NOS
TECHNICAL NAME(S): Glycolic Acid
PRIMARY HAZARD CLASS/DIVISION: 8
UN/NA NUMBER: UN3265
PACKING GROUP: III
LABEL: Corrosive. Cases of 4 one-gallon jugs are Limited Quantities. No Corrosive (Class 8) label required when shipped by ground.
REPORTABLE QUANTITY (RQ) UNDER CERCLA: Not applicable.
OTHER SHIPPING INFORMATION: Not applicable.
CANADA TRANSPORT OF DANGEROUS GOODS
PROPER SHIPPING NAME: Corrosive Liquids, Acidic, Organic, NOS
TECHNICAL NAME(S): Glycolic Acid
PRIMARY HAZARD CLASS/DIVISION: 8
UN/NA NUMBER: UN3265
PACKING GROUP: III
LABEL: Corrosive. Cases of 4 one-gallon jugs are Limited Quantities. No Corrosive (Class 8) label required when shipped by ground.
OTHER SHIPPING INFORMATION: Not applicable.
AIR (ICAO/IATA)

PROPER SHIPPING NAME: Corrosive Liquids, Acidic, Organic, NOS
TECHNICAL NAME(S): Glycolic Acid
PRIMARY HAZARD CLASS/DIVISION: 8
UN/NA NUMBER: UN3265
PACKING GROUP: III
LABEL: Corrosive.
PLACARDS: Consult applicable regulations governing air shipments.
IATA NOTE: Consult applicable regulations on packaging requirements and quantity limitations.

15. REGULATORY INFORMATION

UNITED STATES

SARA TITLE III (SUPERFUND AMENDMENTS AND REAUTHORIZATION ACT)
311/312 HAZARD CATEGORIES:
FIRE: No. PRESSURE GENERATING: No. REACTIVITY: No. ACUTE: Yes.
CHRONIC: No.
313 REPORTABLE INGREDIENTS: None.
CERCLA (COMPREHENSIVE RESPONSE, COMPENSATION, AND LIABILITY ACT)
CERCLA RQ: Not applicable.
REPORTABLE SPILL QUANTITY: Not applicable.
RCRA STATUS: See section 13.

MEXICO
Regulated for transportation.

STATE REGULATIONS

MASSACHUSETTS
Contains no substances regulated by the Massachusetts Substance List.

CALIFORNIA
PROPOSITION 65 STATEMENT: This product contains no ingredients known to the state of California to cause cancer, birth defects, or other reproductive harm.

16. OTHER INFORMATION

<table>
<thead>
<tr>
<th>HMIS RATINGS</th>
<th>NFPA RATINGS</th>
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SDS Revision Date: January 29, 2020